

1                   **AMENDMENTS TO THE CLAIMS**

3                   Claims 1-31 are pending. No claims are amended, canceled, or added.

4                   The following listing of claims replaces all prior versions, and listings of  
5                   claims in the application.

7                   **Listing of Claims:**

8                   1. (Previously presented) A method for providing context-sensitive  
9                   help from a first computer to a second computer for a Web-based user interface  
10                  (UI) of the first computer, the method comprising:

11                  receiving a request for context sensitive help at the first computer from the  
12                  second computer, the request corresponding to a first Web page of a Web-based  
13                  UI of the first computer;

14                  responsive to receiving the request, the first computer:

15                  determining a set of context sensitive information that corresponds to the  
16                  first Web page;

17                  generating a second Web page comprising the context sensitive  
18                  information; and

19                  providing the second Web page to the second computer for presentation.

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21                  2. (Original) A method as recited in claim 1, wherein the first computer  
22                  is a server appliance.

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24                  3. (Original) A method as recited in claim 1, wherein generating the  
25                  second Web page further comprises:

1           generating the second Web page in a format that is compatible with a  
2 platform of the second computer, the platform comprising a hardware platform, an  
3 operating system platform, a Web browser type indication, a software version  
4 indication, a preferred language indication, an intended use of the second  
5 computer, and/or predetermined preferences of a user.

6

7         4. (Original) A method as recited in claim 1, before receiving the  
8 request, further comprising:

9           communicating, by the first computer, a Web-based UI to the second  
10 computer, the first computer being operatively coupled over a network to the  
11 second computer, the Web-based UI comprising a first Web page corresponding to  
12 one or more predetermined functions of the first computer.

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14         5. (Original) A method as recited in claim 1, further comprising:  
15           responsive to determining the context sensitive help information, retrieving  
16 the context sensitive help information from one or more help files.

17

18         6. (Original) A method as recited in claim 1, before receiving the  
19 request, further comprising:

20           communicating, by the first computer, a Web-based UI to the second  
21 computer, the first computer being operatively coupled over a network to the  
22 second computer, the Web-based UI comprising a first Web page corresponding to  
23 one or more predetermined functions of the first computer, the first Web page  
24 comprising a unique ID and a persistent help object that is mapped to a URL of the  
25 first computer, the URL comprising the unique ID; and

1           wherein determining the context sensitive help information is based on the  
2 unique ID.

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4       7. (Original) A method as recited in claim 6:

5           wherein the URL further comprises a reference to one or more computer  
6 programs on the first computer; and

7           wherein the operations of determining the context-sensitive help and  
8 retrieving the context sensitive help are performed by the one or more computer  
9 programs that use a server-side scripting interface.

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11       8. (Original) A method as recited in claim 6:

12           wherein the URL further comprises a reference to one or more computer  
13 programs on the first computer; and

14           wherein the operations of determining the context sensitive help and  
15 retrieving the context sensitive help are performed by the one or more computer  
16 programs using a server-side scripting interface that generates dynamic content.

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18       9. (Original) A computer readable medium comprising computer-  
19 executable instructions for performing a method as recited in claim 1.

20

21       10. (Original) A computer-readable storage medium comprising one or  
22 more program modules for providing context-sensitive help for a Web-based user  
23 interface (UI) of a first computer to a second computer, wherein the one or more  
24 program modules comprise computer-executable instructions for:

1 receiving a request for a set of context sensitive help corresponding to a  
2 Web-based UI of the first computer, the request being received at the first  
3 computer, the Web-based UI corresponding to one or more functions of the first  
4 computer, the Web-based UI being presented on the second computer, the first  
5 computer being operatively coupled to the second computer over a network; and

6 responsive to receiving the request, the first computer:

7 generating a second Web page comprising the context-sensitive help; and

8 communicating the second Web page to the second computer for  
9 presentation.

10  
11 11. (Original) A computer readable storage medium as recited in  
12 claim 10, wherein the first computer is a server appliance.

13  
14 12. (Original) A computer-readable storage medium as recited in  
15 claim 10, wherein generating the second Web page further comprises instructions  
16 for:

17 generating the second Web page to be compatible with a platform of the  
18 second computer, the platform being comprising an operating system platform, a  
19 Web browser platform, a preferred language, an intended use of the second  
20 computer, and/or predetermined preferences of a user.

21  
22 13. (Original) A computer-readable storage medium as recited in  
23 claim 10, wherein the computer-executable instructions further comprise  
24 instructions for:

1           communicating, by the first computer, the Web-based UI to the second  
2 computer, the first Web-based UI comprising a persistent object mapped to a set of  
3 context-sensitive help that corresponds to the one or more functions.

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5       14. (Original) A computer-readable storage medium as recited in  
6 claim 10, wherein the computer-executable instructions for generating the second  
7 Web page further comprise instructions for retrieving the context sensitive help  
8 from one or more help files.

9

10      15. (Original) A computer-readable storage medium as recited in  
11 claim 10, wherein the computer-executable instructions further comprise  
12 instructions for:

13           communicating, by the first computer, the first Web-based UI to the second  
14 computer, the first Web-based UI comprising a persistent object mapped a set of  
15 parameters comprising a set of context-sensitive help corresponding to the one or  
16 more functions, a URL of the first computer, and a unique ID corresponding to the  
17 first Web-based UI; and

18           wherein the computer-executable instructions for receiving the request  
19 further comprise instructions for:

20           receiving the request at the URL, the request comprising the unique ID; and  
21           wherein the computer-executable instructions for generating the second  
22 Web page further comprise instructions for:

23           identifying the context sensitive help based on the unique ID.

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1        16. (Original) A computer-readable storage medium as recited in  
2 claim 10, wherein the first Web page further comprises a reference to one or more  
3 computer programs on the first computer; and wherein the computer-executable  
4 instructions for generating the second Web page further comprises instructions for:

5            generating the second Web page with a server-side scripting interface for  
6 generating dynamic content that is identified by the one or more computer  
7 programs .

8  
9        17. (Original) A computer-readable storage medium as recited in  
10 claim 10, wherein the first Web page further comprises a reference to one or more  
11 computer programs on the first computer; and wherein the computer-executable  
12 instructions for generating the second Web page further comprises instructions for:

13            generating the second Web page with a server-side scripting interface for  
14 generating dynamic content that is identified by the one or more computer  
15 programs.

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17        18. (Original) A computer comprising a processor that is operatively  
18 coupled to one or more computer-readable storage media as recited in claim 10,  
19 the processor being configured to execute the computer program instructions.

20  
21        19. (Original) A system for providing context-sensitive help for a Web-  
22 based user interface (UI), the system comprising:

23            a memory comprising a set of computer-executable instructions; and  
24            a processor coupled to the memory, the processor being configured to  
25 execute the computer executable instructions for:

1                   communicating the Web based UI to a different system for  
2 presentation;

3                   responsive to receiving a request for context sensitive help,  
4 determining a set of context-sensitive help that corresponds to the Web-based UI;  
5 and

6                   communicating the context-sensitive help to the different system for  
7 presentation.

8  
9                 20. (Original) A system as recited in claim 19, wherein the Web-based  
10 UI further comprises a persistent help object that is programmed, responsive to  
11 user selection, to communicate a context-sensitive help request message to the  
12 system.

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14                 21. (Original) A system as recited in claim 19, wherein the Web-based  
15 UI further comprises a persistent help object that is programmed to send, upon  
16 selection, a context-sensitive help request message to a URL that identifies the  
17 system.

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19                 22. (Original) A system as recited in claim 19, wherein the Web-based  
20 UI further comprises a persistent help object that is programmed, responsive to  
21 user selection, to communicate a context-sensitive help request message to the  
22 system, the context-sensitive help request message comprising a unique ID  
23 corresponding to the Web-based UI,, and wherein the computer-executable  
24 instructions for determining further comprise instructions for:

25                   identifying the context-sensitive help based on the unique ID.

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2        23. (Original) A system as recited in claim 19, wherein the computer-  
3 executable instructions for determining further comprise a server-side scripting  
4 interface for returning dynamic content to the system and wherein the context-  
5 sensitive help is dynamic content.

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7        24. (Original) A system as recited in claim 23, wherein the server-side  
8 scripting interface is selected from a set of scripting interfaces comprising a  
9 Common Gateway Interface and/or an Internet Server Application Program  
10 Interface.

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12        25. (Original) A system as recited in claim 19, wherein the computer-  
13 executable instructions further comprise instructions for:

14                encapsulating the context sensitive help into a Web page that is compatible  
15 with a platform of the computer selected from a combination of platforms  
16 comprising an operating system, a Web browser, and/or a language; and

17                wherein the computer-executable instructions for communicating further  
18 comprise instructions for:

19                communicating the context sensitive help embedded in the Web page.

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21        26. (Original) A user interface embodied in a computer-readable storage  
22 medium for providing context-sensitive help for a remote user interface (UI), the  
23 user interface comprising:

24                a first area for displaying, on a first device, a remote UI that corresponds to  
25 a second device; and

1           a second area within the first area for providing a context-sensitive help  
2 control for accessing a set of context sensitive help that corresponds to the remote  
3 user interface.

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5       27. (Original) A user interface as recited in claim 26, wherein the  
6 context-sensitive help control is a representation of a question mark.

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8       28. (Original) A user interface as recited in claim 26, wherein the  
9 context-sensitive help control is mapped to a URL that comprises a unique ID that  
10 corresponds to a particular Web page of the Web-based UI, the unique ID  
11 referencing the context-sensitive help.

12

13       29. (Original) A user interface as recited in claim 26, wherein the  
14 context-sensitive help control is mapped to a URL comprising a reference to a  
15 computer program module and one or more parameters for the computer program  
16 module, the one or more parameters being a combination of parameters  
17 comprising a unique ID corresponding to the Web-based UI, an operating system,  
18 a Web browser, a software version indication, and/or a language, the computer  
19 program module and the one or more parameters being used by the second device  
20 to identify, retrieve, and/or modify the context-sensitive help.

21

22       30. (Original) A user interface as recited in claim 26, wherein the second  
23 device is a server appliance.

1       31. (Original) A computer comprising a processor that is operatively  
2 coupled to a memory comprising computer-executable instructions for displaying  
3 a user interface as recited in claim 26.

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